**SSW 567 - Assignment 8**

**Group 5**

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**Assignment Description**

You are to compare two websites for usability

Select two different websites that are competitors

Examples:search engines, pc purchasing,or even dating websites

Determine the criteria you will use and the key metrics

Create simple pre-test, post-task, and post-test questionnaires

Recruit at least 3 testers (don’t leave this until the last hour to do… line up ahead of time)

Execute test, recording results and time required for testing

Analyze results. Include Kiviat charts (aka, spider diagrams) if appropriate.

Document, including observations and key learnings.

**Results**

(one for each tester)

|  |  |
| --- | --- |
| Pre-Test Questionnaire | |
| Title |  |
| Years of experience |  |
| Frequency of use |  |
| Age |  |

Task 1:

Find the best Egyptian restaurant in Santiago, Chile

Task 2:

Find the most recommended/best rated auto mechanic for Range Rover in Miami, Florida

Task 3:

Find the best scenic route driving from Washington, DC to Grand Rapids, Minnesota

(one for each task complete per tester)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Post Task Questionnaire | | | | | |
|  | Yes / Strongly Agree |  | Neutral |  | No / Strongly Disagree |
|  | 1 | 2 | 3 | 4 | 5 |
| Did you find the information you were looking for? |  |  |  |  |  |
| Was the website helpful in finding the information needed? |  |  |  |  |  |
| Was the information presented by the website relevant what you were looking for? |  |  |  |  |  |
| If additional hints were provided during the search, how helpful were they? |  |  |  |  |  |

(one for each tester)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Post Test Questionnaire | | | | | |
|  | Yes / Strongly Agree |  | Neutral |  | No / Strongly Disagree |
|  | 1 | 2 | 3 | 4 | 5 |
| Have you used the site for doing other searches before? |  |  |  |  |  |
| Was the website easy to use? |  |  |  |  |  |
| Was the website helpful in finding the information? |  |  |  |  |  |
| How easy was it to make correction during search? |  |  |  |  |  |
| Any suggestion to improve the website? |  |  |  |  |  |

**Lessons Learned**

To complete and flesh out an entire test architecture is not a simple task. It is quite important to be very organized about it and methodical. When writing test cases, there is the decision to make about how they will be tested together or left to stand on their own. It makes a complete difference in how to write them. Our test case detail is broken up in logical places where the application has reached a state that cannot continue.

**Honor Pledge**

We pledge on our honor that we have not given or received any unauthorized assistance on this assignment/examination. We further pledge that we have not copied any material from a book, article, the Internet or any other source except where I have expressly cited the source.